**What is a Resilience Dialogue? Building CTP Skills to Manage Conflict**

**NERRS Annual Meeting: Coastal Training Program Sector Meeting**

**November 8, 2018 10:30-11:30 am**

Agenda

10:30 Welcome and Centering

*What we will cover and objectives for the session*

1. You will know the objectives of the Resilience Dialogues Project and connect those objectives to their work as a CTP Coordinator
2. You will begin to develop a shared language for conflict management as a tool to facilitate Resilience Dialogues
3. Using a *cultural models learning activity*, you will experience *frame elicitation* and *think-pair-share*, as a peer to peer method for building systems understanding of conflict in your work
4. You will understand the range of conflict situations encountered by NERRS colleagues in collaborative science projects
5. You will identify elements of conflict management skill-building that will be most useful in your work to create a learning environment for resilience dialogues that are safe, creative, honest and productive.

10:35 A Frank Discussion of Super Powers - Documenting the continuum of expertise

10:55 The Science Behind the Activity

1. Cultural models contribute to learning and communication.
2. Frame elicitation calls cultural models into consciousness to make them explicit.
3. Peer learning is the cornerstone of adult learning.
4. Think-pair-share facilitates shared understanding.
5. First step to making the system and individual roles visible.
6. An ice breaker like this can document a baseline for continued team learning.

11:00 Lessons learned from a needs assessment about conflict in Collaborative Science

1. The kinds of conflict that arise during the course of a collaborative science project.
2. The causes and consequences of conflict that arises during a collaborative science project.
3. The times or phases of a collaborative science project when conflict is more likely.
4. Effective actions or strategies used to plan for, avoid and manage conflict in collaborative science.

11:10 What would be most helpful moving forward during the next year?

11:30 Wow! That was fun!